



BY CITIES OF SERVICE

## 2019 Cities of Service Engaged Cities Award Application

**(1) Please select one of the following categories that best fits your application. If these categories do not fully represent your application, please select “Other” and provide a name and one-sentence category description.**

- Impact Volunteering: Engage citizens in direct service as volunteers to help solve a tangible problem affecting the lives of residents.
- Citizen-Sourced Data: Engage citizens in data collection and/or analysis to create or enhance services, resources, or policies.
- Participatory Design: Involve citizens as part of the design process to create or improve services, resources, or policies.
- Crowdsourcing: Leverage citizen expertise, experience, and ideas to create or enhance services, resources, or policies.
- Other: \_\_\_\_\_

### **(2) What was the public problem your city sought to solve?**

In your answer, be sure to explain how the problem affected citizens and how citizens were involved in identifying and/or defining the problem. To see examples of problems addressed by last year’s finalists, please click [here](#). Please refer to the [FAQ](#) for clarification of what we mean by public problem. (1,500 characters)

### **(3) What did your city do to solve the problem?**

In your answer, please explain how and why citizens were engaged to solve the problem and what specific activities citizens carried out, as well as how often they performed these activities. Please include information about any specific tools or techniques that were used to engage citizens and/or to carry out their activities. (1,800 characters)

**(4) What improved because of your solution?**

In your answer, tell us how your city knows it has significantly decreased or completely solved the problem. If the problem has not been solved completely, explain what has changed thus far. Please explain how your city shared these results with citizens. Include numbers and other metrics to support your answer. (1,800 characters)

**(5) What lessons did your city learn?**

In your answer, make sure to explain what your city has done differently and how your solution was different from how you addressed the problem in the past. Please tell us how other cities might adopt your solution. (1,300 characters)